



Beyond Field Services

Beyond Field Service is an industry leading fully mobile system integrated with MYOB EXO.



Overview

Beyond Field Services is a fully integrated MYOB EXO solution that can be accessed by field personnel from anywhere via a web browser.

Field personnel have the ability to access assigned jobs and have all relevant information at their fingertips.

When To Consider

- When job assignment and visibility of in the field staff needs to be streamlined and transparent.
- If tracking of job progress from assignment to completion is paramount to the business.

Who Should Consider?

- Businesses where the majority of work is assigned to personnel in the field and job assignment needs to be streamlined.
- Businesses whose customer base requires the ability to have the job completed, pay and receive an invoice at the time of completion.

Implementation Process

1. Complete an information form so we can configure Beyond Customer Portal suits your requirements.
2. Provide access to your MYOB EXO software so we can setup the integration.
3. Review of self-training documentation and provision of formal training for salespeople if required.



Email sales@exobiz.com.au to arrange a demo.



Benefits

- In the field personnel have access to up to date information on all assigned jobs meaning faster pickup and completion rates.
- Full visibility of assigned stock in the field location (vehicle or personnel), with ability to automatically request replenishment when required.
- Job completion and sign off completed electronically including capture of signatures and the ability to receive payment at time of job completion.

Features

- Compatible with MYOB EXO - No additional interfaces required.
- Runs on all web browsers and operating system platforms.
- Detailed customer information available to on site personnel.
- Easy to use job system including the ability to add custom JSA's if required.

Reports

Dashboard

At a glance display of all jobs assigned to the logged in employee for the current day or week.

Invoices

Features include preview, print or email from any compatible web browser.

Functionality

- Fully mobile web browser driven architecture, accessible to anyone with an internet connection.
- Current in-progress jobs dashboard displaying real time status updates.
- Create, assign and manage jobs from intuitive, easy to use screens.
- Manage all stock items and levels for mobile locations easily.
- Integrated secure payment interface for on-line payments direct from the portal.



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